



Pest Management Academy

USE YOUR FOOD SAFETY CERTIFICATION COURSE FOR RE-REGISTRATION WITH DEPARTMENT OF AGRICULTURE

The new pest control operator regulations from the Department of Agriculture published in February 2011 states that every pest control operator needs to re-register every three years and one of the requirements for re-registration is that the pco must have undergone continuous education and training to be able to be re-registered. The HACCP/Food Safety training course for pest control operators presented by Pest Management Academy is such a course that satisfies the requirement for continuous education and training and will enable you to renew your registration as well as enable you to work in the food safety arena.

ADDRESSING CUSTOMER EXPECTATIONS AS PART OF AN INTEGRATED PEST MANAGEMENT PROGRAM

When conducting an IPM program (or “green service”), you may have to overcome some misperceptions on the part of your customers. Some may still assume that your job is to “treat” their property. You need to convince your customers that your job is to solve pest problems, not merely to apply pesticides. They are paying for your professional expertise.

The ability to educate customers about realistic pest control expectations is one of the most important aspects of a successful IPM program. Explain that IPM means fewer pesticide applications, and therefore, reduced risk. Always assure customers that you will provide additional service if necessary to maintain the agreed upon level of control, and follow through on those assurances.

Make sure customers understand that their cooperation is a major factor in assuring that the IPM program is successful. Ask them to commit to making all pest management decisions jointly with you. Remind them to take steps that you have recommended, such as pestproofing, to eliminate pests and prevent future infestations. They also need to be told not to apply pesticides between your visits.

Always inform customers of your ongoing pest management activities on their property. When you do have to apply pesticides, clearly communicate that information to your customers. That includes telling them about re-entry periods after application. Be sure to post signs on treated areas if required by the label and new regulations.

PEST MANAGEMENT ACADEMY INTERNATIONAL RECOGNISED SKILLS PROGRAMS FOR JULY-SEPTEMBER 2011

GENERAL PEST CONTROL PROGRAM

18-20 JULY 2011 PRETORIA

1-3 AUGUST 2011 DURBAN

22-24 AUGUST 2011 PRETORIA

19-21 SEPT 2011 PRETORIA

WEED CONTROL

25-27 JULY 2011 PRETORIA

26-28 SEPT 2011 PRETORIA

TERMITE & WOOD

DESTROYING ORGANISMS

10-12 AUGUST 2011 PRETORIA

25-27 OCT 2011 PRETORIA

FUMIGATION

4-6 JULY 2011 PRETORIA

15-17 AUGUST 2011 PRETORIA

PLANT PEST & DISEASES

25-27 JULY 2011 PRETORIA

26-28 SEPT 2011 PRETORIA

HACCP/FOOD SAFETY

21 JULY 2011 PRETORIA

**EARLY
REGISTRATION
AVAILABLE FOR
HACCP/FOODSAFETY
CERTIFICATION
COURSE - R890
21 JULY 2011**